

To whom it may concern.

I am pleased to recommend Niara (Nia) Mamontova for the position of Product Owner. During her time on our project, Nia consistently demonstrated exceptional analytical and documentation skills, making her an invaluable member of the team.

As a PO, Nia excelled in requirements elicitation, process mapping, and stakeholder facilitation. She led requirement-gathering sessions with clarity and professionalism, uncovering hidden needs and ensuring alignment between business objectives and technical solutions. Her ability to create detailed BRDs, FRDs, and before-and-after process maps significantly improved our ability to deliver accurate, efficient system changes.


Nia's strengths include her advanced technical writing skills, structured approach to analysis, and proactive problem-solving. She is highly organized, ensures requirements are prioritized effectively, and communicates seamlessly with both business and technical stakeholders. These qualities directly enhanced the efficiency and effectiveness of our project delivery.

Beyond her technical expertise, Nia brings a positive attitude, professionalism, and strong collaboration skills. She consistently goes above and beyond expectations, ensuring quality outcomes and building trust across teams.

I am confident that Nia will bring the same level of excellence, commitment, and analytical rigor to any organization. She would be a valuable addition to your team. Should you need additional details regarding her qualifications, please do not hesitate to contact me.

Sincerely,

Dana Ross

A handwritten signature in black ink, appearing to read 'Dana Ross', with a stylized flourish at the end.

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